

ATTACHMENT II
INSIGHT PHONE OF ILLINOIS, LLC
SAMPLE CUSTOMER BILL



WWW.INSIGHT-COM.COM

ACCOUNT #: 30271001662-10

DUE DATE: 08/12/05

BALANCE DUE: \$41.64

Billing Date: July 24, 2005

Service Address: 1251 Alexandria Dr Apt A, Lexington KY 40504-1503

Page 1 of 3

Questions about Your Statement?

Call Customer Service:

(859)514-1400

Pay your bill online @
www.insight-com.comThank you for choosing Insight,
home of the On Time Guarantee!Your local Insight Payment Center
is located at 2548 Palumbo
Drive. Our hours are Monday -
Friday 8am - 8pm and Saturday
9am - 5pm.**INSIGHT PHONE LOCAL
SERVICE INFORMATION**

Welcome to Insight Phone.

Please contact us at
1-866-999-9931 if you have
questions regarding your Insight
Phone bill. For Text phone, please
dial TTY/TDD # 1-800-833-3232.For customers accessing the
Telecommunications Relay Service,
you can now dial 711 to reach the
relay service within the state.

Federal regulation requires us to

continued

YOUR ACCOUNT SUMMARY**Previous Activity**

Previous Balance40.53
 Payment Received 07/12/05 - Thank You40.53 CR
Balance as of 07/23/05\$0.00

NEW CHARGES

Insight Phone Local Service34.50
SUBTOTAL NEW CHARGES\$34.50

Taxes and Fees\$7.14

TOTAL BALANCE DUE\$41.64

Thank you for paying your bill promptly.

(Details on following pages)

2544 Palumbo Drive
Lexington KY 40509-1203
☐ HAS YOUR INFORMATION CHANGED?
 CHECK HERE AND SEE BACK

*****AUTO**5-DIGIT 40504

Cathy Arteaga
1251 Alexandria Dr Apt A
Lexington KY 40504-1503**DETACH AND RETURN WITH PAYMENT:**

ACCOUNT #	DUE DATE	BALANCE DUE
30271001662-10	08/12/05	\$41.64

Please make your check payable to Insight Communications.
 Please do not include any other correspondence with your payment.

AMOUNT ENCLOSED

\$.

Insight

P O Box 740273

Cincinnati OH 45274-0273



0302700102710016621040004164



WWW.INSIGHT-COM.COM

ACCOUNT #: 30271001662-10

DUE DATE: 08/12/05

BALANCE DUE: \$41.64

Page 2 of 3

inform our valued customers that basic local service may be disconnected in the event of the failure to pay the basic local charges. To avoid collections activity, please remember to pay all charges by the due date.

Insight Phone is pleased to be your telecommunications provider. Call us at 1-866-999-9931 to ask about our great rates for an additional phone line or to learn more about our many calling features!

Insight Phone offers a variety of Domestic and International Calling plans to meet your Long Distance calling needs. Call our Customer Care Experts to find the plan that is best for you. Call 1-866-999-9931 today to see how you can start saving!

Questions about your telephone bill? Please call: 1 866-999-9931.

Please refer inquiries regarding the 911 Emergency Telephone Service Funding Fee to: E911 Coordinator, 200 East Main Street, Lexington, KY 40507. (859) 258-3000.

YOUR ACCOUNT DETAIL

Insight Phone Local Service

For (859)523-1650

Local Service and Calls

08/03-09/02 Basic Local Service17.00
Subscriber Line Charge6.50
SUBTOTAL\$23.50

Other Local Calls

Per-Use Calls

07/22 Call Return2.00

Your Insight Phone Feature Package Includes

08/03-09/02 2 Feature Package9.00
Caller ID0.00
Call Waiting0.00
Call Waiting ID0.00
SUBTOTAL\$9.00

Date	Number called	Where	Time	Rate	Type	Min	Amt
06/28 Called from	859 312-3546 859 523-1650	CALLRETURN, KY LEXINGTON, KY	5:19PM	all	direct	1	0.50
06/29 Called from	859 233-9961 859 523-1650	CALLRETURN, KY LEXINGTON, KY	12:41PM	all	direct	1	0.50
07/01 Called from	859 233-9961 859 523-1650	CALLRETURN, KY LEXINGTON, KY	9:31AM	all	direct	1	0.50

Changes? If you are moving please contact our office.
Please fill out and check box on the reverse side.

Name _____

Address _____

City _____

State _____

Zip _____

Home Phone _____

E-mail Address _____



WWW.INSIGHT-COM.COM

ACCOUNT #: 30271001662-10

DUE DATE: 08/12/05

BALANCE DUE: \$41.64

Page 3 of 3

Never miss an important call! Take advantage of our great rates for Voice Mail Services, Caller ID and Call Waiting by calling 1-866-999-9931.

Thank you for choosing Insight Phone.

GOOD NEWS FOR CUSTOMERS WITH COMPUTER AND FAX LINES...Do you have a phone line that's used only for a computer or fax machine? If so, you may request the phone number for that line(s) be omitted from the Directory Listing (the "White Pages") and from Directory Assistance at no charge. This FREE service is only available to customers with more than one Insight Phone line. To request this service, please call 1-866-999-9931 and speak with a customer service representative.

YOUR ACCOUNT DETAIL

07/13	859 523-2299	CALLRETURN, KY	2:09PM	atl	direct	1	0.50
Called from	859 523-1650	LEXINGTON, KY					

SUBTOTAL\$2.00

TOTAL INSIGHT PHONE SERVICE\$34.50

Your Selected Service Providers

Telephone No.	Service	Provider
(859) 523-1650	Long Distance	NO PIC
(859) 523-1650	Local Toll	NO PIC

Your local carrier is Insight Phone for all lines listed above. Please confirm your selected Carrier to ensure no unauthorized changes have been made. Thank you for choosing Insight Phone.

Insight Phone is a trade name of the Insight Communications subsidiary authorized to provide Insight Phone Service in your state.

Taxes and Fees

Local Taxes and Surcharges

Federal Excise Tax	\$1.04
Universal Connectivity Charge	\$0.66
State and Local Taxes	\$2.07
State Lifeline Surcharge	\$0.08
TRS/TDD Surcharge	\$0.10
School Tax	\$1.04
Local 911 Charge	\$1.31
Lexington Telephony Tax	\$0.84

SUBTOTAL\$7.14

TOTAL TAXES AND FEES\$7.14